

Vonage support resources

This page contains a handful of resources you can use to troubleshoot issues you may be having with the Vonage application or Yealink hardphones. You can also look through the attached documentation if you want to know how to set up specific functionality, such as a voicemail message.

Customer care info from Vonage

- [Training Center](#): View tutorials and get Quick Start and User Guides.
- [Support Site](#): Our knowledge base houses the topics we discussed today and much more on all of the features and services available to you. Just search or navigate to the topic you need.
- [Vonage System Status](#): Vonage system status and information.
- [Vee, Chat, and Submit a Case](#): Ask Vee (our chatbot) questions and get the answers you need. Vee also directs you to **Chat with Us** or **Open a Case** if unable to return an answer.
- [Vonage Business Cloud Community](#): Ask questions, share ideas with other customers and get answers to frequently asked questions.
- **Call Us**: If your inquiry requires a conversation, contact our Customer Care and Technical Support teams: **(866) 901-0242**

Vonage support requires you to provide an account number to receive support. The BAC Account Number is **315013**.

User guide PDFs

- [Vonage Desktop Application](#)
- [Yealink T42 User Guide](#)
- [Yealink T46 User Guide](#)

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